

Send Photos or Videos to your Care Team



You can send photos and videos to your provider the same way you would send a message on the patient portal. Send files up to 25 MB per message, keep videos to 45 seconds or less.



1. Log in to your MyChildren's Portal

If you don't have a portal account, please sign up on mychildrens.org.



2. Select 'Medical Messages'

Choose option directly from the homepage.



3. Choose 'Send a Message'

The blue button is located at the top of the page.



4. Select the provider & subject 'Photo Upload'

Make sure the correct patient is listed at the top of the page.



5. Select 'Choose File' & photos to upload

Locate where your photos are saved on your desktop or mobile device.



6. Add photos and choose 'Send'

Once the photo is added you can add an optional message as well.